



EUCPN
EUROPEAN CRIME PREVENTION NETWORK

1. Project title

Demenz Aktivgemeinde (Aktive Community for Dementia)

2. Main theme

Crime Prevention with a focus on victims suffering from dementia

3. Project purpose and outcome (in two sentences)

- The primary purpose is the development of a digital learning program for employees in municipal offices, district authorities and state governments.
- The digital learning program was developed in close cooperation with the Danube University Krems and will be used in training as planned.

4. Project submitter (Member State), project leader(s) and project partner(s)

- The project was started by the government of Austria
- The project leader was Gerhard Lang, the Department Head of Criminal Strategy and Central Administration at the Criminal Intelligence Service of Austria. Earlier this year he unfortunately passed away. For further information, please contact Mr. David Voigt (David.voigt@bmi.gv.at)
- The main project partner was the Danube University Krems

5. Links to the project's website or online reports/publications (preferably in English)

[Demenz.Aktivgemeinde - Donau-Universität Krems](#) (should be updated with all relevant information this week)

[Demenz.Aktivgemeinde \(bmi.gv.at\)](#) (English version should become available soon under the same link)

6. Short summary of the project (**max. 100 words**)

Based on the award-winning project "Einsatz Demenz" (Operation Dementia), in which police officers were made aware of how to properly deal with people with dementia and their relatives, an online training course has now been developed for employees of public services. The focus of the course lies on being confident in dealing with people with dementia.

7. Project description

The topic of dementia has become an important issue in our society and due to the increasing aging of society, an intensive study of the topic is required. In the course of the preliminary project "Einsatz Demenz" (Operation Dementia), police officers were sensitized with an online training course specially tailored to the target group and a certification model was developed in which the respective police department can be recognized as a "dementia-friendly department". Analogous to this and due to the positive response and numerous awards (Sozial Marie 2019, Öst. Verwaltungspreis 2019, etc.), the follow-up project (cooperation Danube University Krems, Prof. Auer, SIAK and Criminal Intelligence Service) "Demenz Aktivgemeinde" was initialized. The focus here is on professional groups in the public service, as needs were communicated in the various areas of responsibility and challenges in dealing with people with dementia and their relatives are often need to be dealt with on a daily basis. Accordingly, target group-specific online training was developed and representatives of the target group (employees of municipalities, district authorities and members of the state administration) were involved in the development. It started in a project region in which both the urban and rural elements are taken into account (Eisenstadt and Eisenstadt surroundings). The online training was developed in several stages and after numerous feedback rounds and will in future be made available to interested employees (from the area of BHs, magistrates, cities and municipalities) via a platform (IT Austria). The learners receive information about the disease, practical tips for communication and a better understanding of how to deal with people suffering from dementia. A certification model has also been developed.

8. Project objectives

The objective was to develop a digital learning program for employees in municipal offices, district authorities and state governments in order to sensitise them regarding the proper behaviour towards people suffering from dementia (in particular related to crime)

9. Project outcome

The digital learning program was developed successfully and can now be utilized for training.

10. Start and end project, timescales and key milestone dates

The project began with the start of the pilot project 5th of February 2019
Apart from smaller milestones, a key date is the 5th of May 2021, when a press conference announcing the successful results officially will be held

11. Funding (total budget and type of funding (e.g. ISEC, EUCPN Fund,...))

The project was funded by the Austrian Ministry of Interior, specifically the Criminal Intelligence Service of Austria. The exact figures pertaining to budget are not available at this point in time but can be requested from Mr. David Voigt (David.voigt@bmi.gv.at)

12. Evaluation

Regarding the evaluation of the project please also contact Mr. Voigt

13. Contact details project

Please send all requests and questions to Austria's National Representative, Mr. David M. Voigt (David.voigt@bmi.gv.at)