



European Crime Prevention Award
and
EUCPN Best Practices Annual Conference 2008

Project Entry Form

The theme for this year's European Crime Prevention Award and EUCPN's Best Practices Annual Conference is **prevention of criminality in public spaces**.

Security issues are at the heart of the concerns of citizens and local and national authorities. In this context, the prevention of criminality in the public spaces, especially urban or suburban, is a major issue that can be divided into three main components: the development planning of public spaces, the implementation of video protection systems and the daily actions of public space management.

France has chosen to study this theme for its chairmanship of the EUCPN and as a topic for the European Crime Prevention Award 2008 competition.

Please complete the attached form (the boxes are expandable). Note that the last page is for a one-page description of your project.

Entries should be in English, but may be accompanied by a version of the entry in the national language if wished. Each country may enter one project as its ECPA entry and up to two other projects to be presented at the conference. Projects should be submitted only through the National Representatives. The full ECPA rules may be found at www.eucpn.org

The deadline to send in your entries is 1st September 2008.

Send your entry or entries to: eucpn.pt@gmail.com

If you have any questions, please contact us at the above email address or francoise.larroque@interieur.gouv.fr



ECPA/BPC 2008

Please answer the following questions in English.

1. Is this your country's ECPA entry or is it an additional project? (Only one ECPA entry per country plus up to two other projects.)

Hungary's ECPA entry.

2. What is the title of the project?

'TOGETHER IN SAFETY IN VESZPRÉM'

„To support the implementation of programmes made to curb violation of the law in public spaces”

3. Please give a short general description of the project.

In the city of Veszprém a complex model project for crime prevention and public safety has been elaborated with wide social range of joint effort in order to curb the violation of the law in public spaces. The programmes and tasks of the project, with which the order in public spaces in the city can be assured, public safety can be improved, the quality of life and the feeling of safety of local citizens can be enhanced, were identified after the assesment of criminality and public safety of the city of Veszprém.

All the joining parties (41 civilian and state organs) participating in the subprojects enjoy full autonomy to run their own programmes, do their tasks, while they contribute to the implementation of joint programmes which have significantly positive influence on the order in public spaces. The scene for setting aims and conceiving the content of the job and their implementation is the so-called Forum for the Safety in Public Spaces and the professional teams within it. The teams by virtue of their structure are capable of involving all the contributors into the implementation of the relevant programmes in accordance with their special fields and harmonise their activities.

All the possibilities offered by the local media have been utilized to the outmost throughout the project and the population of Veszprém was continually informed about the activities of the teams in the form of articles, TV reports and radio commercials on crime prevention. An informational website was created in order to keep a direct contact with the organs participating in the project and with the citizens under the title www.biztonsagosveszprem.hu which is updated regularly.

4. Please describe the objective(s) of the project?

The main goal of the strategy is to establish and operate a system of crime prevention and public safety in Veszprém, which improves order in our public spaces, assures

public safety, improves the quality of life of the inhabitants of the city and for the tourists visiting here, with wide social joint efforts by the Police Department of the city of Veszprém and the Metropolitan Municipality of Veszprém.

In order to establish a system of crime prevention and public safety within the project it is vital to analyse the factors affecting the order in public spaces, and at the same time the network of social contributors has also to be set up.

For the sake of stabilizing public safety in the city, the followings are necessary: dissemination of public space culture, improvement of human factors, and enhancement of local factors securing order in public spaces.

In order to diminish the influence of factors endangering the order in public spaces it is indispensable to develop supportive law enforcement, to lessen the power of social factors, to protect places and individuals endangered by violation in public spaces.

5. How was the project implemented?

The project was launched with a preliminary field survey. We conducted a detailed analysis of the violations committed in the public spaces of the Metropolitan City of Veszprém (crimes, infringements of the law), their reasons and circumstances leading to these, then we drew a map of criminality on the initial stage. Based on the preliminary field survey and the data and findings of the map of criminality we worked out the final concept and the detailed elements of the project together with the professional partners involved. We produced a middle-range-strategy, in which we outlined the vision of the future along with the major aims of our strategy, then the basic measures were identified in details. We produced a detailed schedule of the implementation of the programmes of the project. Great emphasis was laid on innovative elements, on efficacy, on monitoring, on sustainability throughout the implementation of the programmes. The project was based on the co-operation of the partners.

The large number of contributors involved in the implementation were joined into a professional, managerial co-ordinating organ, a forum - Forum for the Safety in Public Spaces (Közterületek Biztonságáért Fórum) – which consists of three teams: an Operational-Analysing Team (Működtető-Elemző Munkacsoport), a Safety Enhancing Team (Biztonságerősítő Munkacsoport), and a Safety Protecting Team (Biztonságvédő Munkacsoport). The project aimed to address the whole society for the protection of public order. The strategy itself, the various project elements and actual professional work were carried out in teams. In the initial and the final phases of the project we made a survey on the level of satisfaction within the population, based on a questionnaire. To finish the project an independent expert was asked to carry out a survey of efficacy, which verified the success of the project. The one-year-long project was launched at the end of June 2007 and finished at the end of April 2008. With the project we succeeded in meeting our aims.

6. Were partners involved in planning and/or development and/or implementation of the project? If so, who were they, and what were their roles?

The partners were already involved at the planning phase of the project, at the initial phase of planning, therefore in the implementation they were given previously appointed roles.

Veszprém County Police Headquarters	Own funds. Professional guidance.
Metropolitan Municipality of the City of Veszprém	Own funds. Data providing for analysis.
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Department of City Management,	Enhancing awareness of public safety (well-

<i>Architect-in-Chief; Education and Sports Department; Metropolitan Municipality of the City of Veszprém</i>	kept, tidy and clean neighbourhood, city planning and architecture considering crime and accident prevention points)
<i>Committee for Crime Prevention and Public Safety, Metropolitan Municipality of the City of Veszprém</i>	Recommendations, proposals to meet the points of the strategy
<i>Municipal Court of Veszprém</i>	To establish judicial practise to serve prevention, to help enhance the redemption character of community
<i>Municipal Prosecutors Office of Veszprém</i>	Contributes to wider application of alternative sanctions against committers of minor crimes in public spaces
<i>Main Customs Office Veszprém, Hungarian Customs and Finance Guard,</i>	Takes part in coordinated and enhanced controls of places of entertainment and market places
<i>Department of Justice of Veszprém County ,Ministry of Justice and Law Enforcement</i>	Organizes autogenic trainings and those of conflict management for young people under protective surveillance for crimes committed in public spaces
<i>Association of Civic Guards of Veszprém County</i>	Contributes to efficient performance of situational tasks in crime prevention by the police
<i>Szombathely Directorate of Border Guards, Vass County Police Headquarters (Szombathelyi Határőr Igazgatóság</i>	Participate in presence and controls in public spaces
<i>Hungarian Air Force Headquarters, Hungarian Defence Forces</i>	Participates in tasks of law enforcement.
<i>Family Councelling and Children Welfare Service, Metropolitan Municipality of the City of Veszprém</i>	In protected youths and families under care helps with developing retarded socialization and encourages them to obey social norms
<i>Social Care Centre, Metropolitan Municipality of the City of Veszprém</i>	Caring the homeless, improving their chances in life, it directly exerts favourable influence on high rate criminality, which is common among them
<i>Public Road Management Public Service Corporation, Regional Directorate of Veszprém County</i>	Co-operates with organs involved in accident prevention
<i>“Vesz-park” Services Ltd.</i>	Helps with safe traffic and creating an orderly image of the city
<i>Department of Veszprém, Várpalota and Zirc, National Public Health and Medical Officer Service</i>	Assists in controls at places of entertainment
<i>Veszprém Public Utilities Services</i>	By creating neat and tidy environment it raises awareness of safety in the population of the city
<i>Municipal Committie for Accident Prevention of Veszprém</i>	By promoting safe traffic it directly influences the order and safety of public spaces
<i>General Inspectorate for Consumer Protection, Public Administration of Veszprém County</i>	Participates in controlling places of entertainment
<i>“Nyugalom” Security Guard Ltd</i>	With patrol service and guarding company seats it contributes to enhanced public safety in the city Veszprém

<i>“Balaton Volán” Public Transport Company</i>	Co-operates in the programme “Safety in Traffic”
<i>Railway Infrastructure Services, MÁV, Hungarian Railways</i>	Co-operates in the programme “Safety in Traffic”
<i>Hungarian Post Co. Ltd, Security Centre</i>	Co-operates in improving the safety of postal employees
<i>Drug Conciliation Forum, Veszprém</i>	Takes part in crime prevention days and creating criteria for “Safe place of Entertainment Award”
<i>Romany Minority Local Government</i>	Takes part in crime prevention days and settlement public days
<i>Veszprém Plaza Ltd.</i>	Its task is to facilitate the flow of information, it takes part in the co-operation of security service and the police
<i>Stop.Shop.Center Services Gmbh.</i>	Its task is to facilitate the flow of information, it takes part in the co-operation of security service and the police
<i>TESCO Global Share Co. Security Services)</i>	Its task is to facilitate the flow of information, it takes part in the co-operation of security service and the police
<i>Market place and Market Hall Ltd.</i>	Its task is to facilitate the flow of information, it takes part in the co-operation of the security service and the police, moreover, it installs the security cameras in the market hall
<i>Archbp. College of Theology, Veszprém</i>	Provides students of social work to keep contact with the homeless
<i>Pannon University</i>	Undertakes the task of disseminating human values, and awareness of crime and accident prevention
<i>Municipal Culture Centre and Library Tourinform Veszprém</i>	Provides information on how to prevent becoming a victim
<i>Municipal Culture Centre and Library</i>	Organizes programmes for useful spare time activities for young people
<i>“Nettle” Association for the Environment and Nature</i>	Takes part in controls aiming at the protection of the environment
<i>Veszprém County Chamber of Commerce and Industry for Entrepreneurs)</i>	It contributes to licensing commercial and other ventures, by which it raises the feeling of security in the population
<i>Central Transdanubian Journal Publishing Ltd.</i>	Its tasks is to inform the population, and it publishes the project results
<i>Veszprém TV Ltd.</i>	Its tasks is to inform the population, and it broadcasts the project results
<i>Marathon Group, Multivision Publishing Ltd.</i>	Its tasks is to inform the population, and it publishes the project results
<i>Séd TV Commercial and Cultural Services Ltd.</i>	Its tasks is to inform the population, and it broadcasts the project results
<i>Radio Jam Co.</i>	Its tasks is to inform the population, and it broadcasts the project results
<i>Radio 1 Radio Programme Editing and Broadcasting Ltd.</i>	Its tasks is to inform the population, and it broadcasts the project results

7. How did you build in plans to measure the performance of the project?

In the preparatory phase of the project we made a field survey for the public spaces of the city of Veszprém on criminal and public safety for the period of 2001-2005, which was backed up by police and municipality statistics. The figures concerning violation of the law committed in public spaces of the city of Veszprém were clearly displayed on the criminal map showing the districts of the county seat.

Relying on the field survey on the criminal map we pointed out the major areas in the city for intervention and we also compared the results of the programmes of the project and that of the performed tasks to these statistical data.

In order to reach an efficient project and to assess its positive results, along with the available information and the continually processed data a subjective questionnaire was also fitted in the programmes of the project, which was based on the expectation and satisfaction of the population.

To follow the accomplishment of the programmes and the tasks pertaining to the project a detailed analysis was produced based on the statistical figures on criminality and public safety by the police and also based on the detailed reports made by the contributing organs, as well as on the survey of satisfaction in the population.

8. Has the project been evaluated? How, and by whom?

The analysis of the impacts of the project for the complex evaluation of the gained results took place after the accomplishment of the programmes and the tasks. In the course of the project evaluation and analysis were being conducted in cases of tasks which offered instantly measureable data (e.g. series of actions), by which we could immediately respond to problems and shortcomings.

The complex evaluation was conducted by team leaders operating the projects based on the criminal and public safety statistical data of the police, the detailed reports drawn by contributing organs, as well as on the survey on satisfaction in the population. The independent expert in evaluation and analysis involved produced a study of impact on the comparison of the initial stage and the final stage of the project. Experience and findings were evaluated in the form of a conclusive report.

9. What were the results? How far were the objectives of the project achieved?

The results of the project:

In the operation of the system:

1. A system of social co-operating partners of three teams were established to assure the order in public spaces (Forum for the Safety in Public Spaces)
2. We accomplished the analysis based on factors influencing the order in public spaces and drew a criminal map.
3. An Internet website was produced to carry out the strategy in order to keep continuous contact between the population and the contributors. (www.biztonsagosveszprem.hu)
4. A survey of satisfaction was made in the population with questionnaires at the launch and at the end of the project.
5. A project impact study was carried out involving an independent expert.

In the field of improving order in public spaces:

1. We produced an educational plan targeting the development of culture improving order in public spaces on CD and held lectures for the contributors.

2. The Forum organized open days in order to raise awareness in the population of the county seat that the contributors, who work for the improvement of the order in public spaces are interested in their problems and they are ready to do all to solve them. These events allowed us to make the activities of the teams known and we listened to the opinion and proposals of those of interested. These events were organized on two counts.

3. The media continually provided information on the results.

4. A series of programmes to provide young people with useful spare time activities was launched by the Municipal Cultural Centre. The events were attended by 100-110 young people.

5. The Department of Justice of Veszprém County organized autogenic trainings and conflict management trainings for protected young people. In the group sessions 14 young persons took part.

6. In high accident risk crossroads an electronic witness data recording system was placed with a view to recording criminal acts, violations of the law, as well as for the analysis of the occurred accidents. Four accident risk crossroads were drawn under surveillance by cameras (three cameras were installed on the city by-pass ring-road and one in the city centre). As a conclusion, we can state that due to the experience in the period of placing the cameras and putting them into operation on the by-pass ring-road, the analysis of accidents recorded by the cameras has become significantly easier. The recording produces data not only for the authority in the procedure – facilitating further calculations by experts – but it makes the conditions leading to the accident easier to understand for persons affected in the procedure.

The type of the camera implemented is suitable for keeping the flow of traffic under surveillance at crossroads in the city centre and also to screen those who violate traffic rules.

A network of cameras was installed at the busiest crossroads of the city (Budapest road - Jutasi road) under the project to record those going through under red light.

The operation of the camera has proved to be helpful from criminal point of view as well in the work of the police as the camera is an appropriate tool to recognize the suspects of the criminal action or for the recognition of the motor vehicle connected to the crime.

7 For the Romany minority population we organized open days along with the Family Councilling and Children Welfare Service.

8. With the “*Nettle*” Association for the Environment and Nature we assessed the illegal waist deposits in Veszprém and its vicinity and we held series of actions for surveillance.

In the field of reducing the impacts of factors endangering the order in public spaces:

1. To prevent drink drive or driving in stupor co-ordinated controls were held in the county seat. The controls were repeated 10 times. Over the actions 31 drivers proved to be drunk.

2. The control of places of entertainment were done at weekends (Friday-Saturday) 10 times all in all. As a result of the regular controls the number of cases of serving alcoholic drinks to minors dropped.

3. Safe Place of Entertainment Award was established which was bestowed for the first time. The award giving ceremony took place on the second open day of the Forum for the Safety in Public Spaces. With the introduction of the award our major aim was to find a place of entertainment which best meets the criteria for the award and qualified as safe by a professional jury every year.

4. A programme under the name "Being safe in Traffic" was launched through which twice a month in designated late evening local public transport services a policeman and a civic guard were on duty.

5. The market place and the market hall were made safer partly by continual police presence on market days, and partly by installing a surveillance camera system on the premises of the market hall. In the period of controls no report was made on crime against asset.

6. In order to prevent pick-pocketing and other crime against asset, an off-duty policeman was in operation on the flea market on Sundays to make it safer. In the period of controls no report was made on crime against asset.

7. In order to raise the safety of major public events in the city of Veszprém enhanced police presence was assured. Through co-ordinated and enhanced security over the public events no violation of the law was seen, thus people enjoyed safe and civilized entertainment.

8. In the course of managing homelessness we enlightened the homeless about potential violations of the law in public spaces. In our experience most of the homeless people are not aware of the potential criminal acts, infringements of the laws, and in many cases of their rights, either. With regard to their specific situation the reasons and possibilities of becoming perpetrators and victims were specially highlighted. A leaflet on potential violations of the law (crimes, minor offences) in public spaces specifically and about police sanctions was made for them.

9. For deprived families living at 1 Házgyári út, we held an open day to promote respect for community rules and for the prevention of their becoming victims and perpetrators. All contributing organs were given a stall each where they could display brochures and materials related to their work. Those who were interested were given information on health and hygiene, family protection, fire protection, first aid, victim protection, and addiction issues, as well as information on penal procedures and minor offences in public spaces. To address younger children we came up with drawing competition, cycling skills test and theoretical tests. Children were awarded school kits and toys, adults were given hygiene kits.

10. In order to provide the international military forces with manifold information a preventive leaflet for foreign soldiers was compiled with important information about Hungary regarding violations of law in public spaces and police operations. Our aim was to inform foreign soldiers about punishable ways of behaviour in Hungary.

Measured results:

Criminality in public spaces in the county seat decreased in the period of the project (2007) compared to that of 2006, namely by 5% less criminal cases were acknowledged by the authority of investigation. The instances of burglary, theft, joy-riding and vandalism dropped in the city. The number of instances of ruffianism increased by 25% (from 28 to 35) and so did the number of bodily harm, which typically occur in places of entertainment and their neighbourhood. This increase can also imply the decrease in latency as enhanced the checkings resulted in higher registration rate of offences.

Drink driving also increased by 25%, in which our actions against drink drive or driving in stupor also played a great role as part of the project implementation.

From among offences such as the ones against cleanliness in public spaces and against the environment along decreased and so did begging and disturbance. The number of offenders against the ban of drinking in public spaces dramatically increased - by 540% - which primarily is due to the enhanced presence of the police. Offences against property increased at a lesser rate.

Since the installation of cameras in crossroads with accident risk and since the introduction of new legislation (objective responsibility of the operator of the motor vehicle) in the jurisdiction of Veszprém City Police Department the number of fatal accidents decreased by 50% and that of accidents resulting in grave injuries decreased by 36,36%. The number of accidents resulting in minor injuries increased by 11,11%, but the number of the injured in the course of the accident decreased by 4,54%.

The result of the survey conducted in the population at the end of the project:

A major change was seen in the judgement of the interviewee. They considered the order and safety in public spaces of the city of Veszprém 30% better, compared to the figure at the launch of the project.

Similarly, it can also be regarded as a major change that the fears of various dangers of the interviewee decreased up to 20% and the satisfaction rate of those with no fears increased by 20%, compared to the figure at the launch of the project.

Apart from the above mentioned facts the number of those who would like to see more policemen in public spaces grew.

10. Are there reports or documents available on the project? In print or on the Web? Please, give references to the most relevant ones.

The reports and the documents in printing are available in Hungarian at the bureau of Veszprém City Police Department (8200 Veszprém Bajcsy-Zs. u. 2. e-mail: marxh@veszprem.police.hu) in full. Over the implementation of the project we established a website under the name of www.biztonsagosveszprem.hu. In the menu of "Prime News" under the title of "Together in Safety in Veszprém" the whole project except the criminal map is accessible to anyone who is interested, in Hungarian. In the project reports and documents can be found on pp. 16-27.

Please, write here a one page description of the project:

Veszprém City Police Department regards its aim of primary importance to increase the public safety of the city of Veszprém, the feeling of safety of the population of the county seat and that of its visitors.

In order to carry out this aim in co-operation with Metropolitan Municipality of the City of Veszprém we produced **“A complex model project to curb violations of the law in public spaces”** in 2006, which contains a middle range strategy for 2007-2009 under the title of **“TOGETHER IN SAFTEY IN VESZPRÉM”**.

The major aim of the strategy is to establish and to operate a system of crime prevention and public safety in Veszprém with wide social support, under the guidance Veszprém City Police Department and Metropolitan Municipality of the City of Veszprém, which improves the order in public spaces, maintains public order and improves the quality of life for the population of the city and for the tourists visiting here.

The Ministry of Justice and Law Enforcement invited a project in 2006 under the title **“To support the implementation of programmes made to curb violations of the law in public spaces”** through which we had the opportunity to gain financial support for one year for the implementation of the aims drawn up in the strategy.

Apart from the Metropolitan Municipality of the City of Veszprém the project was supported by 41 organs which regard public safety of the city of Veszprém and the increase of feeling of safety in local population an important task.

For the co-ordination of the activities of the contributing organs and for managing the operation of this complex system the Forum for the Safety in Public Spaces was established in August 2007. Novelty in the strategy embodies the idea that all contributors run their own programmes enjoying full autonomy, perform their tasks while they contribute to the implementation of common programmes, which have a significantly positive effect on the order in public spaces.

The forum set up three professional teams, which coordinate the implementation of programmes outlined in the project.

The basic task of the team Nr. 1 is to form the most appropriate organizational and operational frameworks to cater for the collection of data and analyses necessary to the planning of programmes, to continually monitor the changes, the achieved results and to readjust its structure in accordance to actual situations. Providing feedback with the collected data considering the system of quality assurance in case of need it should make proposals to the Forum regarding modification in the organizational structure or in other issues within its power.

The basic tasks of the team Nr. 2 is to take measures through the activity of its members, which effectuate or reinforce resources already existing which exert favourable impact on the order of public spaces. This aim is achieved not necessarily by creating new resources, rather by enhancing the ones in the already existing resources by putting them into motion. Over its activity all objective, institutional, material, intellectual, human and other components are taken into account.

The basic task of the team Nr. 3 is to do activities through related contributors which increase the capability of protection, self-protection of the entities which are victimologically highly vulnerable – such as individuals, institutions, shops, and other endangered places – apart from palliating the negative effects which influence the order in public spaces.

Veszprém City Police Department in agreement with the contributing organs has put an aim to implement the tasks of promoting public safety further on, also in the forthcoming years, in accordance with the middle range strategy.