



ECPA/BPC 2010

Please answer the following questions in English.

1. Is this your country's ECPA entry or is it an additional project? (Only one ECPA entry per country plus up to two other projects.)

This is the ECPA entry.

2. What is the title of the project?

SAFE LIVING RYS - DRUGSOUT

3. Please give a short general description of the project.

The project SAFE LIVING RYS is implemented since 1999 and its main objective is to protect safety and well-being of housing estates' residents and to implement sufficient prevention measures for assuring sustainable safe living environment for all citizens. The project offers a complex package of preventive activities which help to fulfil the main objectives.

The project represents unique solutions also in regards to the co-operation between residents and the local police authorities, private public partnership and also in regards to the project funding.

The social situation in Slovakia was changing very quickly after political changes in 1989, new social classes with different economical and social character were formed. The various social problems started to emerge. They were new to our society and caused especially by growing unemployment rate. They also led to increased number of crimes related to burglaries, breaking and entering, drugs, alcohol and various forms of violence. The typical image of large cities at that time was excessive anonymity, loss of neighbourhood cohesion and growing feeling of insecurity and danger. At the same time the legal changes in shared ownership of apartment buildings came along. Based on the statistics, more than 40% of Slovak population still lives in apartment blocks. More and more apartments were owned by individual residents. The owners committees and building management companies were formed, which had to learn how to take care of the apartment buildings, their maintenance and how to keep their residence secure and safe.

The fear of crimes, property vandalism and life threatening situations appearing inside the apartment building was the first impulse for initial project activities in the city district Bratislava - Petržalka. This initiative came directly from the residents of one particular apartment building on Rovniakova str. 14, who came to us with a plea for help. The pilot implementation started in 2000 after several months of preparation and it also defined the basic structure of the project. The project is based on the three main pillars – preventive technical solutions (the technical factor); the management support, co-operation with police and local institutions and governments (the organisation factor); involvement of residents into project activities and general public understanding (the human factor).

With respect to the history and urban solutions of housing estates built in 70s and 80s of the past century which generally provided insufficient security of residents and insufficient support to maintain decent living conditions, the first improvements had to be done on a technical level.

At the beginning, we concentrated our activities on preventing the crimes to be committed inside the common shared areas of the apartment building and we focused on the technical solution that would protect the building against unauthorised entries. During the project implementation the variable system of property protection has been profiled and built providing suitable solutions for gate – to – apartment communication, barrier systems preventing unauthorised entries based on the zone security, residents' access identification and surveillance systems.

These solutions have immediate effect on security but they are also set to provide sufficient number of management tools for enforcing all legal norms concerning apartment building maintenance and safety, including fire safety and personal data protection. They create space for further building restoration and close neighbourhood development as well.

No matter how good the technical solutions are, their positive affect on security depends on the correct use and maintenance of the technical equipment, on the legal support and on willingness of project participants to accept changes and their interest in improving the ways how the safe living conditions are created. The success of our technical solutions helped us to establish a fruitful co-operation with the residents of apartment buildings. They expressed their interest in communication with local authorities, since 2006 especially in city district Bratislava - Vrakuňa during implementation of DrugsOut project; local police departments and other specialist able to provide necessary assistance and support in order to accomplish the project objectives and its further progress. The technical part of the project is strongly supported by organizational part, which includes building management trainings so the owners committees and building managers are able to use the technical tools to secure the premises and to support the legitimate way to suppress the negative influence of rent dodgers, squatters and inadaptable individuals on the community.

The crime prevention would not be possible without support coming from police. We became an initiator of several unique private public partnerships and co-operation with citizens. The co-operation of police and citizens is considered to be very successful activity and it includes: free access of the police officers into the secured buildings; signposting of these buildings with a special registered sticker; regular meetings for building managements and local police force; the presence of the police officers at the tenants meetings in order to discuss the security situation; creating a web site Lost and Finds of Identifiers, which is used as an assistance service to residents as well as the assistance to criminal investigation. Another important part of the scheme is the co-operation with Fire department, at the moment formed at the consulting level. The co-operation has been established with Slovak Post in regards to mail deliveries into secured apartment building.

Most difficult task was the motivation and mobilisation of residents, overcoming their uncertainty and fear, as well as overcoming the bad name of selected apartment buildings or locations in public eyes. In this respect, we have focused on direct communication with the residents by means of tenants meetings, presentations, and personal consultations prepared and distributed are various information materials and we put stress on giving publicity to project activities nation wide. Together with experts, we compiled the methodical instructions for technical equipment operation in the apartment buildings, model building code and also amendments to property law concerning the shared ownership of apartment buildings and criminal law were prepared. Most recent successful activity was carried out with a support of Secretariat of the State Council on Crime Prevention of SR and the result is a formation of "Expert team for crime prevention and safe living". The Expert team is a group of specialist on building management and technical security, local governments, police and

fire departments, justice. The main goal of the Expert team is to prepare and implement new safety and security measures in housing estates that result from practical experience.

The results of all mentioned activities is not only statistically proved decrease of crime rate in locations where the project was implemented but also increasing number of apartment buildings taking part in the project, improvement of social and culture character of the apartment building and its neighbourhood, improvement of residents' legal awareness and trust in Police Force and increasing the general interest of resident in project activities. The success is sustained by spreading the project into other city districts of Bratislava, other Slovak towns as well as interest shown by other countries.

The biggest test for our project structure, solutions, methods and most importantly co-operation of involved partners was the implementation of the follow-up scheme DrugsOut in apartment building on Stavbarska str. 40&42 in Bratislava. This scheme was preceded in co-operation with Municipality Bratislava-Vrakuna and we used all experiences and knowledge obtained in root project SAFE LIVING RYS. The DrugsOut scheme was the most extensive and the most unique preventive work within one apartment building. Concerned apartment building with critical social and security conditions and a long crime history (drug related crimes, prostitution, physical attacks, and property crimes) has gone through massive changes in technical security of the property, restoration of the common shared areas and building management. A big step forward has been done in increasing residents' awareness about their rights and responsibilities, their willingness to actively participate on revitalization of the apartment building – clean up and repair of the common shared area, taking part at the decision making within the apartment building management and looking for effective solution for further security risks that still remain in the building. Municipality Bratislava – Vrakuna provides not only financial support but there is a legal support and help in communication with other institutions and local organizations; it initiates new activities leading to achieving sustainable conditions in the apartment building; provides free of charge a community room where the owners committee and tenants' meeting are held (there is not a proper room for this purpose within the apartment building). The Municipality Bratislava – Vrakuna has its representation in Expert team for crime prevention and safe living as well.

The SAFE LIVING RYS and DrugsOut are inseparable parts of our preventive work, they create one complex project closely connected with many activities, with professional and friendly links, they complete each other and bring flexible and adaptable solutions for crime prevention in apartment buildings.

4. Please describe the objective(s) of the project.

The project is focused on crime prevention and security problem-solving in multi-apartment buildings and its neighbourhood by means of technical and organisational measures and creating public private partnership. The project has these main objectives:

1. Increase the sense of security and safety among the residents of apartment buildings;
2. Suppress the anonymity of apartment buildings;
3. Eliminate unauthorised entries into apartment buildings;
4. Eliminate the crime acts and vandalism committed inside the apartment buildings and their close neighbourhood ;
5. Improvement of social and cultural character of apartment buildings and their neighbourhood, what is significantly affecting the behaviour of children and young people;
6. Improvement of the dissemination of information relevant to crime prevention among the residents of housing estates through various means of promoting activities;
7. Improvement of the dissemination of information relevant to fire prevention;

8. Exchange of information relevant to crime prevention among owners committees and building managements from different apartment buildings or even different cities during special meeting and workshops;
9. Creating of a fruitful co-operation between citizens and Police Force, including
 - The registered access of Police Force into the secured apartment building with a possibility to control the time and date of their entries by owners committees or building managers,
 - Signposting the apartment building with a special registered sticker,
 - Annual meetings of police representatives with citizens,
 - Presence of local police officers at the tenants meetings,
 - Assistance to crime investigation.
10. Providing professional and legal help to citizens, implementation of new preventive measures into practice and upholding legislative changes through the Expert team;
11. Aim the attention to apartment buildings with drug related problems.

5. How was the project implemented?

Implementation of technical solutions

The basic part of the project lies on the installation of technical equipment according to the specifications based on the primary evaluations of each participating building. The technical components were used to protect main entrances, gates, hallways, stairways, elevators and other common shared areas. The positive improvement of the situation was noticeable only few months after installation of technical components and introduction of new management methods and security measures. In less problematic apartment buildings, the inadaptable tenants and drug dealers have willingly moved out, the number of committed crimes like burglaries, physical attacks or arson significantly dropped and further revitalization of the whole apartment building could proceed.

Fulfilling the objectives of the first pillar – successful implementation of the situation prevention into practice, we tried to involve and motivate the residents and general public into further project activities. Each building which managed to fulfil the conditions of technical part on a sufficient level was invited to participate in second and third pillar activities. The preparation of the most effective technical solution for securing the main entrances and common shared areas of the particular building is carried out under supervision of our company RYS. The installations are done by the installers contracted by the apartments' owners. The contracted installers as well as the members of the owners committees are appropriately trained.

New management support and effective use of technical components

One of the important parts of the project is to teach building managers and members of the owners committees how to efficiently use the installed technical equipment and guarantee sustainability of newly created conditions. By means of trainings and workshops they are informed how to evaluate and analyze information collected from communication, access control, and barrier and surveillance systems. This process helps to prevent various criminal acts and vandalism committed in common shared areas of building accessible to public and the close neighbourhood – access paths or pavements, car parks, waste collection points etc. so the persons responsible for building management are able to use the technical tools to secure the premises and to support the legitimate way to suppress the negative influence of rent dodgers, squatters and inadaptable individuals.

Good building management, regular communication with residents via information boards, tenants meetings or information leaflets have direct and very significant impact on decrease of crime rate and anonymity in residential areas.

The problem that still remains in many buildings is no suitable place for tenants meetings and appropriate dissemination of information. One of the priorities is to create community rooms

within the apartment building. The former laundry rooms or storage rooms are used as community room. Unfortunately, in many buildings there's no such a room which could be used for this purpose. And for that reason we started to communicate with architects, urbanists and municipality representatives so they include this idea into future housing developments.

Involvement of the residents into improving the cultural character of their neighbourhood

The cultural character of our home and neighbourhood influences our behaviour and so we motivate people to get involved in activities helping to improve the cultural character of their apartment building. We have initiated and participated on several clean-ups during which the close area outside the apartment building as well as the interior of common shared areas was cleaned from the litter, disinfected where it was necessary, walls newly painted, vandalised parts and broken windows and door replaced. Clean and pleasant environment together with situation crime prevention activities has positive affect on small children and young people.

We have strengthened this idea in June 2008, when we organised Children's Day in on of the most critical apartment buildings in Slovakia with large number of families in social need. This building has a reputation of junkies' and drug dealers' nest nevertheless also children live here and they deserve our attention and love. They have to be shown the nicer and more positive side of life and the children's smile was the nicest award for our work...

Promotion of the project and dissemination of the information

The direct contact and work with people is also another way how to change public opinion about "disreputable" buildings and to help the whole community and municipality to change its character and successfully fight the crimes. Dissemination of positive examples arouses the interest of the residents in life outside their apartments and supports their solidarity and their will to actively participate in problem-solving. We put a lot of effort into promoting the project activities by means of local and national print and electronic media. In 2009, we started another follow-up scheme FIELDLINES OF SAFETY focused on social crime prevention and dissemination of information concerning the project, and possibilities to implement the project in other housing estates, towns and cities. Using the questionnaires we try to get the opinion of a large number of owners committees. Naturally we provide daily hot line support and all information is available on web site devoted to the project.

Co-operation with Police Force

The new conditions in the apartment buildings enabled to establish better co-operation between residents and local police department. This co-operation is in action since 2004 and it incorporates various methods of crime preventing actions with direct involvement of all project participants in fighting the crime and increasing citizen's legal awareness of their rights and responsibilities concerning the crime prevention.

1. Apartment building under closer police watch

This activity lies upon authorised and monitored access of the local police officer to the secured common shared areas of the apartment buildings to perform the preventive property check and other duties if necessary, e.g. in cases of domestic violence or even in cases of delivering subpoenas. The residents agree with this form of co-operation voluntarily, approving its rules by majority vote. It is also their declaration of willingness to help the police in their work. Each apartment building that decides to allow the access for the police officers is labelled with a special registered sticker "This building is under closer police watch". The label also has deterrent effect on vandals and criminals.

2. Regular meetings "Citizens and Police"

The meetings are held at a district police department. Members of apartment owner committees are invited to discuss "hot" issues with the police officials. The District Police Chief and his deputies are present on each of the meetings and that gives the meetings a greater meaning and helps to solve many of raised problems.

3. Police presence at the tenants meetings

Few times a year the apartment owners committee organises the meeting of owners and tenants. Another form of co-operation with Police Force is the presence of a local policeman (patrolman or the officer from the crime prevention dept.) at these meetings. People find it necessary to know the police officer who is responsible for their area. His presence at the tenants meeting gives them the opportunity to discuss the individual problems.

4. Assistance to criminal investigations

The characteristics of access control system with the unique identifiers that are used in the project's technical solutions can have supportive character in criminal investigations e.g. in victim or offender identification. Thanks to the central evidence of identifier CEI, which was created and is run by us (www.rys.sk/sani), properly managed user registers and the good co-operation of systems management companies, building managements, owner committees and local police departments we helped and assisted in several cases for criminal investigation by providing prompt information.

Expert team for prevention and safe living

The most recent activity within the project is co-operation with Secretariat of the State Council on Crime Prevention, which helped us to establish the "Expert team for crime prevention and safe living". The main goal of the Expert team is to focus on recognizing the causes and to propose the appropriate crime prevention measures for apartment building and its closest neighbourhood, uphold the reasonable changes in legislation and its harmonisation, e.g. national law - Act.no.182/1993 of the Status book on the multiple ownership of apartments and common shared areas in the building, legislation concerning personal data protection, fire protection, misdemeanors etc. The Expert team consists of professionals in legal and social help, crime prevention, building security, representatives of local municipalities, and others who have an affect on implementation of project objectives and can help in putting new crime prevention measures into practice.

Problem with distribution of drugs in apartment buildings

Higher attention is paid to the apartment buildings that have long term problems and negative consequences of drug trafficking. The experiences from DrugsOut scheme were used in other two critical apartment buildings on Kopcianska street in Bratislava, where the project was implemented in 2007 and 2008. Based on these implementations we are trying the open wider discussion about drug problems in residential areas and inside the apartment buildings. Up until now, we were invited into several radio programmes focused on this problem, we have established professional communication with General Secretariat of the Board of Ministers for Drug Addiction and Drug Control and the National Anti-drug Squad.

Fire safety in apartment buildings

Our essential intention is to keep improving the project technical and organisational solutions so they contribute to fire safety conditions in apartment buildings as well, and help the fire-fighters in rescues operations. Our activities have gone over the borders to Czech Republic, where the projects has been already implemented and the fire safety issue in apartment buildings are almost the same.

The local Fire Departments made several inspections of apartment building secured based on the project recommendations, e.g. Rovniankova 15, Rovniankova 14, Stavbarska 40 and 42 and Medvedovej 21 – the Social Care Home, where the fire-fighters did a practical test of rescue operation in 2007. They appreciated the fact that the technical devices used to secure the entrances can be overcome with their regular tools without damaging the door or locks.

Project funding

SAFE LIVING RYS PROJECT is funded from private sources,

- the installation of technical components is funded by the residents,
- all other project activities are funded by RYS company

DRUGSOUT SCHEME is funded by

- Municipality Bratislava Vrakuna
- Secretariat of the State Council on Crime Prevention
- RYS
- the residents of the apartment building on Stavbarska str.40 an d42

6. Were partners involved in planning and/or development and/or implementation of the project? If so, who were they, and what were their roles?

The main initiator and author of the project is

1. **RYS**, the author of the project, RYS is a private trading company, within the project RYS supervises technical implementation, organises free trainings, meetings, provides free consultations, runs an informative web site on project activities, prepares promotion campaigns, publishes articles on project activities and co-ordinates the co-operation of all involved participants (e.g. residents, police force...)

The project is implemented in co-operation with these partners:

2. **Municipality Bratislava – Vrakuna** is a co-author of follow-up scheme DrugsOut, provides professional, legal and financial support to the apartment building on Stabarska str. In Bratislava, is a member os Expert team for crime prevention and safe living.
3. **The Presidium of the Police Force of the Slovak republic and the Local Police Directorates of the Police Force.** Their role in the project is to participate in organizing the meetings of citizens and Police Force representatives, provide crime statistics in targeted locations, provide police officers to be present at the tenants meetings;
4. **Fire and rescue services** provide consultations relating to fire safety in multi-apartment buildings.
5. **The Office for Personal Data Protection of Slovak Republic.** The features and characters of the technical components, software and data processing have been consulted with The Office for Personal Data Protection. Relevant recommendations for residents of the apartment buildings and other persons involved in data processing were compiled in co-operation with the office;
6. **Secretariat of the State Council on Crime Prevention** set up the Expert team for prevention and safe living;
7. **General Secretariat of the Board of Ministers for Drug Addiction and Drug Control and National Untidrug Squad** provide professional consultations in process of preparation and coordination of anti-drug activities inside the apartment buildings and residential areas;
8. **Slovak Post.** One of the conditions for project dissemination was acceptance by Slovak Post. The mail delivery is regulated by the law and we had to prepare the organisation measures to enable easy access of postmen to the premises where the post boxes are installed. The representatives of Slovak Post also help to improve the project outcomes by professional inputs and suggestions.
9. Representatives of institutions and private companies involved in apartment building management.

7. How did you build in plans to measure the performance of the project? Has the project been evaluated? How, and by whom?

The methods and approaches within the project's framework are planned and structured to enable the measurable outcomes and outputs:

1. Primary indicator

- number of apartment buildings participating on the project
- number of apartment buildings co-operating with police force
- number of institutions and organizations interested in participation on the project
- number of contracted installer companies
- number of apartment buildings participating on CEI service (central evidence of identifiers)

All mentioned indicators have progressive development.

2. Secondary indicators:

- a) Reporting and analyzing an actual situation (before, during and after project implementation) through questionnaires addressed to the residents of the apartment buildings. The questions are pointed at the following issues:
 - evaluation of repair costs for damages on the apartment building caused by vandalism and other crimes,
 - evaluation of market value of a single apartment in selected building,
 - evaluation of the cultural character and safety conditions in the apartment buildings;
 - evaluation of residents' participation on project activities.
- b) Monitoring and analyzing of safety endangering situations in the apartment buildings via technical equipment (e.g. number of forced entries, unclosed door – what equals to direct safety threat etc.);
- c) Mapping of crime within the selected areas (official police statistics);
- d) Analyzing the actual entries to the apartment buildings by police force through technical equipment;
- e) Survey on the reputation of the selected apartment building among the residents of the neighbouring apartment buildings;
- f) Survey on a reputation, security and equipment damages in the selected apartment buildings among the service provided organisations such as the Slovak Post, building management, energies supplying companies etc.

The project has not been evaluated scientifically. The project activities have a significant effect on the social and cultural character of the location where it is implemented what considerably decreases the further appearance of crimes. The supportive opinion on the project was expressed by all participating parties publicly on several occasions (e.g. radio or TV programs). The positive evaluation of the particular project activities has been received from the Police Directorate of Bratislava – Petržalka and also from the Office of Bratislava Self-Governing Region.

8. What were the results? How far were the objectives of the project achieved?

1. Increasing the safety of residents in the apartment buildings along, decreasing the anonymity in the apartment building, creating community rooms and improving the social and cultural character of commonly shared areas.

Securing the entrances and commonly shared areas of the apartment building was the first and most important precondition for implementation of other parts of the project. Trainings and workshops organised for building managers and owners committees enabled new management methods to be put in practice. Daily supervision and evaluation of situation in the apartment building reduces the movement of unauthorised persons what has an immediate impact on the reduction of property vandalism and criminal acts like physical

attacks, mugging or raping committed e.g. in elevators or stairways and also crimes like burglaries and breaking and entering. We have prepared methodical instructions for correct operation and data processing in co-operation with the Office for personal data protection. The technical equipment helps to detect squatters and the analyses based on the technical equipment outputs are used to legally fight the rent dodgers in order to reduce the financial losses of the apartment building. Residents are becoming more interested in life outside their apartment and they are willing to invest more into revitalisation of commonly shared areas including repair works, cleaning, decorating etc. The attendance on tenants meetings also improved what results in easier decision making in regards to building management. The general social atmosphere in the apartment building changes for the better.

The actual situation differs from building to building based on the number of project elements implemented in the particular apartment building, the technical level of implementation and the sustainability of residents' involvement in the process of project implementation. There are also many other factors that affect the final result (e.g. number of apartments in the building, number of tenants, finances available from the owners fund, etc).

2. Reducing the level of crime in the neighbourhood.

Generally, the safety situation in the housing estates with implemented project has significantly improved, the level of crime rate has dropped, there are numerous reports of "cleaning" the apartment buildings from drug dealers, homeless and inadapted individuals who could not or did not want to cope with newly established order in the apartment buildings.

3. Creating effective co-operation between citizens and law enforcement agencies and self-governing authorities.

The real co-operation and mutual understanding between the residents and the local police department has been established and it is focused on practical use of all parts of the project. The communication between the police officers and citizens has become more effective, the residents are not so much afraid to come forward if any problem appears and they have a higher sense of trust towards the police force. A good example of improved image of police force in the eyes of general public is the number of apartment buildings that willingly agreed to the various forms of co-operation with the local police department which the project brings.

A good co-operation link has been created connecting RYS as a technical supervisor with owner committees, building managers, installers and local police department. This connection and a good systems management makes a solid background for members of the owners committees, so they can feel the support from the project partners in cases when they are not able to solve the problematic situation within the community alone.

Such a good connection and system management enabled to use the technical components installed in the apartment buildings for assistance and provision of evidence in criminal investigations. The owners committees receive assistance also in the process of filing a complaint with a police, where it is important to submit correct and legally acceptable information and data for starting any criminal proceedings. There is also a positive move in cases of judicial sales of an apartment owned by inadapted person. The owners committees feared such actions in the past, but nowadays, based on the better legal support they can effectively enforce their rights in this area too.

4. Improving residents' knowledge of their rights and responsibilities in the process of crime prevention.

During the project implementation the residents of the housing estates realised that the fighting the crime is not only a duty of Police Force but they themselves can do a lot to prevent the crimes to be committed, especially when the crimes are committed on the private

owned premises. Also their awareness regarding fire protection has improved. Through the various information campaigns the residents also become more aware of legal status concerning the multiple ownership of apartments and commonly shared areas in the building. Together with law experts, an amendment of national law - Act.no.182/1993 of the Status book on the multiple ownership of apartments and commonly shared areas in the building has been prepared, this is being evaluated and annotated by experts' community and general public at the moment and then it'll be passed further to the Parliament discussions.

5. Technical and organisational measures of the project contributed to alternative solutions of disputes among residents of one apartment building.

Technical and organizational measures of the project and their correct use help with individual solutions of various problems and conflicts appearing in the building. These measures equip the building managers and members of the owners committees with tools for solving different problems within the community without the need to involve police or other relevant justice institutions.

6. Expert team for crime prevention and safer living

The Secretariat of the State Council on Crime Prevention of SR has established the "Expert team for prevention and safe living". The main goal of the Expert team is provide professional help in upholding new preventing measures, security and law enforcing solutions. The members of the Expert team are people with expert skills, experiences, general knowledge and ambitions to contribute to the project objectives.

7. Prevent distribution of drugs in the apartment buildings

Successful project implementation in another apartment building with mostly drug related problems and criminal activities in city district Bratislava – Petržalka; the co-operation with Municipality government of Bratislava City on the technical and organisational solutions in this particular building. Through out the media, we have opened public discussion on problems with drug distribution in apartment buildings and residential areas with support from National Antidrug Squad, Secretariat of the State Council on Crime Prevention and General Secretariat of the Board of Ministers for Drug Addiction and Drug Control.

8. Improving residents' knowledge of fire safety in apartment buildings

The technical solutions and management methods were adjusted in accordance with fire safety code, so the conflict between the fire and crime prevention measures is minimised. We initiated several meetings and consultations with representatives of Fire and Rescue Services and we consider their approach to our preventive activities as very helpful and we appreciate their participation in the Expert team.

9. Improving residents' knowledge of fire safety in apartment buildings

It is easy to install the cameras and technical equipment but we can not install a positive thinking inside people's minds. It is very difficult to change how people look at this building; the long-lasting bad reputation had done significant damage. Our project activities are a subject of nation wide publicizing of new crime prevention solutions, and this publicizing is based on presenting good examples. This was a foundation for our new follow-up scheme Fieldlines of Safety. We started to work on positive presentations in media and by informative campaigns about the project and its outcomes, what we value the most is the direct work with the residents and especially children, we find it very necessary to show them the positive side of life and nice moments to remember because they've seen terrible things in reality, the things that we've only heard about or have seen it on TV. The precise and well targeted social prevention can help to change the image of this apartment building.

9. Are there reports or documents available on the project? In print or on the Web? Please, give references to the most relevant ones.

There is a special web site about all project activities, its objectives and outcomes available: www.bezpecnebyvanie.sk

- official reports from the citizens & police meetings
- official reports from meeting with project partners
- articles published in newspapers and magazines
- spots on national and commercial TV and radio stations
- official reports from Expert team for crime prevention and safe living meetings
- supportive materials, e.g. case study on unauthorised entries, info material on fire safety, amendment of national law - Act.no.182/1993 of the Status book on the multiple ownership of apartments and commonly shared areas in the building, model house code with implemented new methods of apartment building security etc.

(all above mentioned are also published on the web site)

We are sending further materials as a supplement to this application by post:

- DVD with short 3 min. overview of TV spots (news flash, etc.) and photos from field work on DUGSOUT scheme (English subtitles)
- CD with brochures, presentations, photo book and leaflets in PDF format (English)
- Brochure SAFE LIVING RYS (in print, English)
- Leaflet SAFE LIVING RYS (in print, English)
- Leaflet DRUGS OUT (in print, English)
- Photo book - DRUGSOUT scheme (in print, English)
- Case study on unauthorised entries into apartment buildings (in print, English)
- Overview of publish work in newspapers and magazines (in print, Slovak)
- Instruction manual on co-operation Citizens and Police (in print, Slovak)
- Proposal of amendment of national law - Act.no.182/1993 of the Status book on the multiple ownership of apartments and commonly shared areas in the building prepared with the Expert team (in print, Slovak)

10. Please, write a *one page* description of the project:

RYS, the private trading company and Municipality Bratislava – Vrakuna are the authors and initiators of presented project SAFE LIVING RYS – DRUGSOUT. The project is based on the public-private partnership with main focus on fighting the urban crime in large housing estate and prefab apartment buildings (burglaries, drug related crimes, vandalism, physical attacks, rent dodging, etc.). The project uses forms of situation and social prevention with accent put on the implementation of new technologies including surveillance systems as a part of the technical security of apartment buildings. Important part of the project is the participation of the residents of targeted apartment buildings into all project activities. SAFE LIVING RYS is implemented in various cities in Slovak Republic, the capital Bratislava has the largest number of implementations. Its follow up scheme called DRUGSOUT is focused on one critical apartment building in city district Bratislava – Vrakuna, in so called Pentagon. The whole project is funded mainly with private participants – apartment building residents and owners and RYS company, the funding of the DRUGSOUT scheme was supported also by Municipality Bratislava – Vrakuna and Ministry of Interior of Slovak Republic.

The project is built upon the use of communication, access, barrier and surveillance systems in order to eliminate the vandalism and crimes. The technical solutions are supported by new organisational measures with direct involvements of residents of apartment building and housing estates and the persons responsible for building management. Within the project, the trainings, workshops and meetings with public are held, methodical instructions were prepared as well as a number of informative brochures and the project is promoted in electronic and print media. The project includes: ▪ new technical and organisational crime preventing measures, new methods of building management and safety policies for multi-apartment buildings in order to eliminate unauthorised entries, to keep the potential offender as far from the residents' apartments as possible and to reduce the anonymity and to increase the safety of residents; ▪ activities directed towards creating more cultural and socially acceptable environment inside the apartment building and its close neighbourhood; ▪ effective co-operation of citizens with Police Force, signposting the buildings with registered sticker that has informative and preventive character; ▪ establishing the advisory body – “Expert team for prevention and safe living“; ▪ improvement of fire protection facilities in apartment buildings; ▪ increase of public knowledge regarding the drug related crimes committed in inside the apartment building and residential areas.

At the present time more than 1000 apartment buildings have taken part in the project in two Bratislava districts and the project spread to other Slovak cities as well. The crime rate level has been minimized inside the targeted apartment buildings and reduced by 40% in their close neighbourhood. We were able to join the state and the citizen objectives naturally and in a mutually acceptable way, this involves the professional co-operation with entities affecting the life in the housing estate: Police Force, Fire Departments, Secretariat of the State Council on Crime Prevention, The Office for Personal Data Protection of Slovak Republic, state authorities coordinating the anti-drug activities. 533 secured apartment buildings has agreed on a co-operation with local police department and allowed police officers to enter their secured buildings, regular meetings with citizens and above mentioned authorities are organized to exchange the information and experiences. Quick and accurate exchange of information enables the owners committees to help and assist during process of criminal investigations. The citizens are involved directly and actively into preventive actions, they are motivated to change the cultural character of the apartment buildings (e.g. restoring the interiors of the buildings) and positively affect behaviour of people in the neighbourhood by setting a good example. Special web site informing residents about the recent activities has been set up, the owners committees of participating apartment buildings are contacted as necessary, and few times a year we publish articles in periodicals specialized in housing and crime prevention. The project includes co-operation with organizations and institutions which activities affect the community life on housing estates, e.g. The Slovak Post and e.g. also company providing disposal of domestic waste.