

# ‘YOUR POLICE OFFICER’ - THE MODEL



Copenhagen Police

# COPENHAGEN POLICE - DENMARK

- ◉ Representatives:
- ◉ Benny Ernst Øchkenholt
- ◉ Deputy Chief Superintendent
- ◉ Head of Bellahøj local police station
- ◉ Morten Odderskjer Jensen
- ◉ Sergeant
- ◉ Works as 'Your Police Officer' in Frederiksberg

# FACTS ABOUT BELLAHØJ STATION

- ◉ One of the three police stations covering Denmark's capital city, Copenhagen
- ◉ Approx. 380,000 inhabitants in the district
- ◉ Seven particularly disadvantaged residential areas on the official ghetto list (three of which are special focus areas)
- ◉ Five large and an unknown number of smaller gangs
- ◉ Several areas with many immigrant communities from the Middle East and North Africa in particular

# OVERALL STRATEGY FOR THE WORKING METHOD

- ◉ ‘Your Police Officer’ is an outreaching, proactive working method carried out close to citizens
- ◉ The aim of the method is to forge close contact and coherence between the police and citizens in the drive to improve security and safety
- ◉ The intention is that officers in the ‘Your Police Officer’ project should adopt a pragmatic, dialogue-based approach while occupying a position of respected authority
- ◉ Knowledge and use of all networks must be made the most of

# HISTORY



# ‘YOUR POLICE OFFICER’ - THE PILOT PROJECT

## REASON FOR CHANGE

- ◉ Inefficient internal structure of local police work
- ◉ Random, non-prioritised focus
- ◉ Undocumented collaboration with external partners
- ◉ A specific challenge was re-establishing safety in the area after a number of gang-related shooting incidents on the streets

## PILOT PROJECT - 2009 TO 2011

- ◉ The area was divided into eight sectors
- ◉ Advertising was used to fill ‘Your Police Officer’ positions
- ◉ The project was described in a tactical command
- ◉ On-going follow-up



# EVALUATION OF PILOT PROJECT

- ◉ **An internal evaluation in July 2011 showed that:**
  - ◉ Awareness of the method must be raised
  - ◉ Resources for the project must be in place
  - ◉ Pay for sector managers is desired
  - ◉ The infrastructure, including the location of the local police station, is important
  - ◉ Bicycles and cars must be suitable for the task
  - ◉ Communication with the rest of the police force must be improved (video-conferencing)
  - ◉ Officers must be able to continue carrying out other, more traditional police tasks.

# NEW ORGANISATION - LOCAL POLICE TASK FORCE 2011

Bellahøj police station	North-East local police station	North-West local police station	Frederiksberg local police station
Dep. chief superintendent → Local police ↓ Chief inspector → Special group	Local management 'Your Police Officer' 18 men/women	Local management 'Your Police Officer' 12 men/women	Local management 'Your Police Officer' 12 men/women
	N-E special group 1 investigator 6 men/women	N-W special group 1 investigator 4 men/women	Frederiksberg special group 1 investigator 4 men/women
Police inspector → Secretariat	Case management 1 man/woman	Case management 1 man/woman	Case management 1 man/woman
<b>Central management</b>			
Dep. chief superintendent → DKA *	DKA 2 men/women	DKA 2 men/women	DKA 2 men/women

\* Crime Prevention Division

: The yellow group consists of operational local police officers

: The green group is the administrative unit tasked with ensuring the quality and legality of case processing

: The blue group is the core of the crime prevention initiative targeting children and young people

All groups can work individually in their own area or coordinate actions across areas, as necessary.



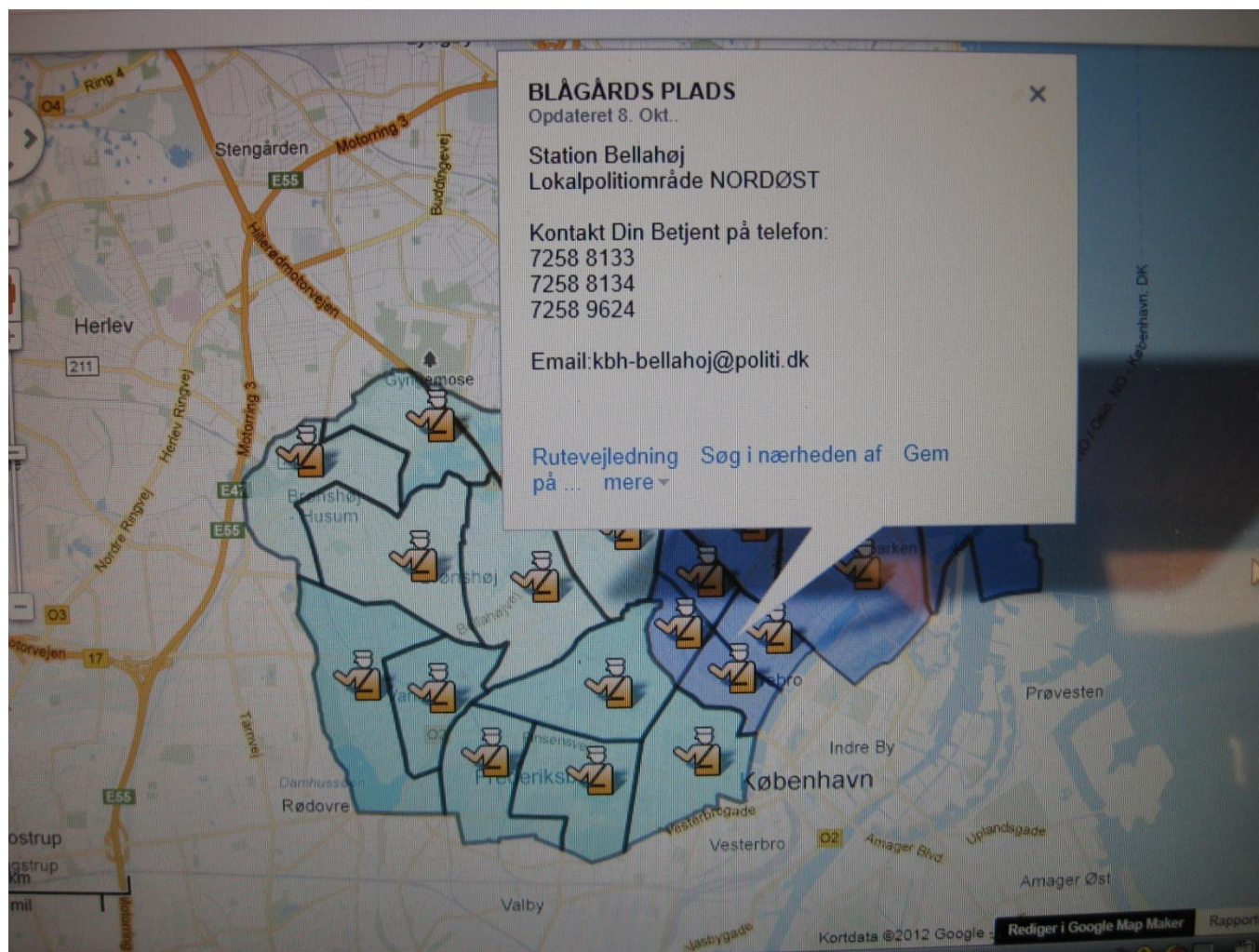
# COMPETENCIES AT THE LOCAL POLICE STATION

- ◉ 'Your Police Officer'
  - visibility, accessibility, sector manager, network, contact, etc.
- ◉ The special group
  - more serious crimes such as acquisitive crime, violence, drugs, gang activity, etc.
- ◉ The Crime Prevention Division (DKA)
  - courses, home visits, action plans
- ◉ Case management
  - quality and legality of case work





# CONTACT 'YOUR POLICE OFFICER'



# DIMENSIONING - ANALYSIS

- ◉ The local police model on the map

- ◉ Parameters:

- each sector is calculated in the model
- population of each sector
- crime analysis for each sector
- infrastructure and social conditions (SUB)

} factor

- factor 1 = high level = 1 man/woman per 1000 inhabitants
- factor 2 = fairly high level = 1 man/woman per 2000 inhabitants
- factor 3 = medium level = 1 man/woman per 3000 inhabitants
- factor 4 = fairly low level = 1 man/woman per 4000 inhabitants
- factor 5 = low level = 1 man/woman per 5000 inhabitants

# HOW TO MEASURE THE PERFORMANCE 1

## ◉ Copenhagen City safety index

- 35 selected areas
- crime analysis at 6 crime types: violence, burglary, theft, drugs, vandalism and harassment
- questionnaire survey of aprox. 8000 citizens
- assess the need for initiatives related to safety in sectors and areas
- monitoring the development of measures
- one of the tools used to measure the effect of the Your Police Officer method

## HOW TO MEASURE THE PERFORMANCE 2

### ◉ Treat assesment

- quarterly presented
- disadvantaged residential areas
- crime analysis
- population figures
- gang related incidents

### ◉ Data from grids

- the 21 sectors are divided into grids
- crime data from the grids can be collected at any time
- overview of the types, scenes and times of crimes

## THE SUBSTANCE OF THE 'YOUR POLICE OFFICER' MODEL

- ◉ a pro-active working method based on close contact with citizens
- ◉ a balance between pragmatism and authority
- ◉ visible and accessible local police
- ◉ a high degree of organisational flexibility
- ◉ division into geographically defined sectors
- ◉ internal networking with other police units
- ◉ external networking with local partners such as the local authority and housing companies



# THE TARGET GROUP

- ◉ THE CITIZENS IN THE AREA!!! Above all
- ◉ children and young people
- ◉ residents in particularly disadvantaged residential areas
- ◉ gang-affiliated individuals
- ◉ tradespeople
- ◉ clubs, societies and associations
- ◉ local road users
- ◉ housing and cooperative societies
- ◉ home-owners' associations
- ◉ homeless people

# PRACTICAL IMPLEMENTATION

- ◉ Each sector has a sector manager
- ◉ ‘Your Police Officer’ operates primarily between the hours of 7 AM and 11 PM
- ◉ Patrols are conducted mainly by bike or on foot
- ◉ ‘Your Police Officer’ follows sector crime analyses
- ◉ Relevant partners are visited regularly
- ◉ Citizens must be able to contact ‘Your Police Officer’ directly by phone or e-mail
- ◉ A log is kept for each sector
- ◉ ‘Your Police Officer’ takes part in relevant meetings and briefings concerning joint actions with other police units
- ◉ ‘Your Police Officer’ takes part in relevant activities and events to generate greater awareness of the ‘Your Police Officer’ project

# CYCLING TEST





# ON THE BEAT



# INFORMING CITIZENS





# ADVISORY MEETING ON BURGLARY PREVENTION INITIATIVES

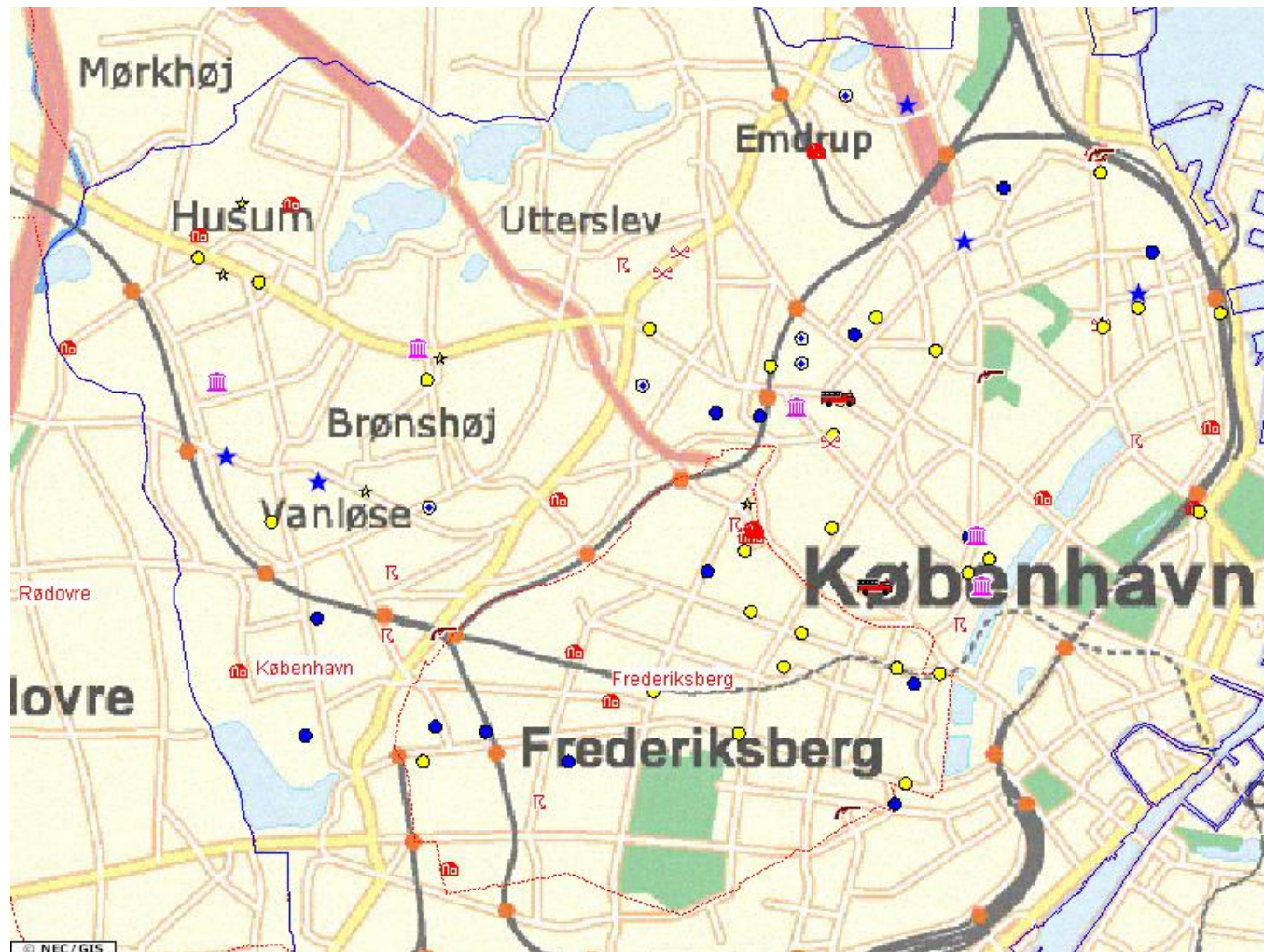


# GOOD CRIME PREVENTION ADVICE





# CRIME OVERVIEW 23/11- 25/11 2012

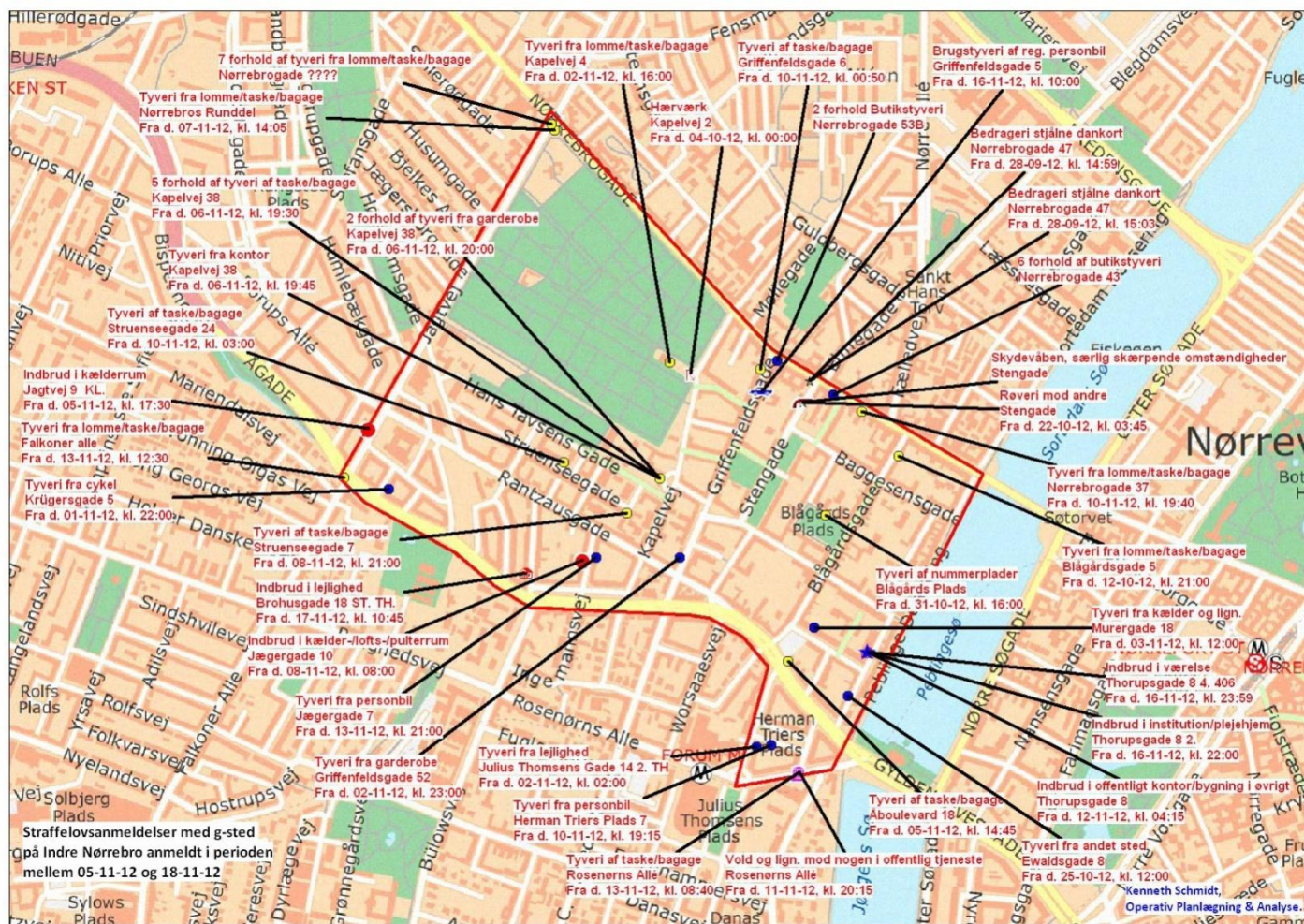


# SOME OF THE INCIDENTS ON THE MAP

- ◉ Fire
- ◉ Drug dealing
- ◉ Burglary
- ◉ Theft from car
- ◉ Theft from person
- ◉ Robbery
- ◉ Vandalism
- ◉ Violence against civil servants
- ◉ Violence
- ◉ Indecent exposure
- ◉ Euphorants/act on (sale)
- ◉ The Offensive Weapons Act



# 1 SECTOR 5/11-18/11 2012



# IMPLEMENTATION OF THE WORKING METHOD AT BELLAHØJ STATION

- ◉ Pilot project 2009-2011
- ◉ Task force local police winter 2011
- ◉ Evaluation of pilot project June 2011
- ◉ Decision to re-organise summer 2011
- ◉ Re-organisation of local police 1/9 2011
- ◉ Three-day competency development project with City of Copenhagen early 2012
- ◉ Information campaign for citizens early 2012



# COMPETENCY DEVELOPMENT WITH LOCAL PARTNERS



# EXAMPLES OF EXTERNAL PARTNERS

- ◉ SSP (Social services, Schools and Police)
- ◉ Centre for a Safe City, City of Copenhagen
- ◉ Hotspot Indre Nørrebro
- ◉ Hotspot Ydre Nørrebro
- ◉ Partnership agreement Tingbjerg
- ◉ Local committees in the city districts
- ◉ Housing companies (FSB, KAB, Lejrbo, etc)
- ◉ Youth clubs
- ◉ Sports clubs
- ◉ Drop-in centres

# SELECTED TASKS CURRENTLY BEING HANDLED BY FREDERIKSBERG LOCAL POLICE

- ◉ Lecture on preventing break-ins and distraction burglaries
- ◉ Tactical and psychological debriefing of citizens after fatal stabbing (re-establishing safety)
- ◉ Survival trip with maladjusted youth
- ◉ Handling of a neighbours' dispute
- ◉ Advice in a road planning case
- ◉ Bicycle patrols
- ◉ Assisting school safety patrols
- ◉ Problem-Oriented Approach adopted in area where drug addicts are causing nuisance
- ◉ Inspecting brothels and massage parlours
- ◉ Conspicuous presence at Christmas events
- ◉ Joint action with local authorities against burglaries up to Christmas



# DYNAMIC DEVELOPMENT OF THE WORKING METHOD >>>>>>

- ◉ Focus on continuously developing the competencies of employees using the model
- ◉ Use of social media (Facebook, Twitter, texting, live chat and video-conferencing)
- ◉ More training in networking
- ◉ Training in commanding authority in socially deprived areas
- ◉ More training in cross-disciplinary task solution
- ◉ More public information about the model

# SOME OF THE CHALLENGES OF THE MODEL

- ◉ Resources and economy
- ◉ Requirements for achieving reactive targets
- ◉ Difficult to measure pro-active work
- ◉ Non-core tasks
- ◉ Internal mistrust
- ◉ Exaggerated community expectations



## **About this photo**

**Stig Drejer Petersen,  
'Your Police Officer' from the  
North-West station during a  
skateboarding event in  
Copenhagen's Fælledparken**

The photo, taken by photographer Kristoffer West, was posted on the police Facebook page on 27 July 2012 and was. As of 18 September 2012 the 'skater' police officer had received 7,579 'likes'. It was commented on 478 times and shared 1,407 times. The photo was viewed no fewer than 210,347 times.

