



EUCPN
EUROPEAN CRIME PREVENTION NETWORK

1. Project title

“Specialized police office for victims of domestic violence”

2. Main theme

Domestic violence; Victim support office

3. Project purpose and outcome (in two sentences)

To guarantee specialized and adequate assistance for each type of victims particularly in cases of more violent crimes or when the victims are more vulnerable and fragile, namely children, the elderly, women and the disabled, and to ensure better support, protection and assistance.

4. Project submitter (Member State), project leader(s) and project partner(s)

- Public Security Police (PSP)

5. Links to the project’s website or online reports/publications (preferably in English)

[Gabinete de Atendimento e Informação à Vítima - PSP Porto \(campanha.net\)](http://campanha.net)
[Nova estrutura de apoio a vítimas de violência doméstica | Arroios \(ifarroios.pt\)](http://ifarroios.pt)

6. Short summary of the project (**max. 100 words**)

Creation of offices for police assistance to victims of domestic violence in order to guarantee an adequate and articulated response in the protection and safeguarding of the rights of victims of domestic violence.

7. Project description

The victim assistance offices are foreseen in the legal framework applicable to the prevention of domestic violence and the protection and assistance to its victims. In this regard, each security force and service has its own network of assistance offices, endowed with adequate conditions, namely privacy, to attend to victims. In the PSP, these offices are called victim support rooms and consist of a police rooms where especially vulnerable victims should be attended, namely victims of domestic violence and abuse, and also victims of crimes against sexual freedom and self-determination. This rooms guarantees a differentiated, quality service, ensuring the victim's privacy and comfort.

Considering the complexity and multi-causality of the problem of domestic violence, the PSP has created the structures for police assistance to victims of domestic violence are rooms for specialized subsequent assistance and accompaniment to victims of domestic violence, duly equipped to meet the expected service needs. In these structures we have multidisciplinary domestic violence teams, which bring together police from the outreach and victim support teams and criminal investigation brigades, to jointly promote the most appropriate response to the victims.

8. Project objectives

It is PSP's intention to create this specialized response in all Police District Commands around the country to prevent the phenomenon of domestic violence and ensure an articulated response that promotes the safety of the victims.

9. Project outcome

So far there are 8 offices for police assistance to victims of domestic violence.

10. Start and end project, timescales and key milestone dates

The first room appeared in 2015 and are expected to cover all the districts in the country.

11. Funding (total budget and type of funding (e.g. ISEC, EUCPN Fund,...))

No funding.

12. Evaluation

PSP has 449 police officers assigned to the proximity and victim support teams and 77 police officers in the domestic violence criminal investigation brigades.

These police officers are the first line of intervention, of protection and security, of care, of accompaniment, of support and referral of victims.

13. Contact details project

proximidade@psp.pt and violenciadomestica@psp.pt