



1. Project title

BESECURE-FEELSECURE (BSFS) PROJECT in Piraeus

2. Main theme

Urban security issues and positive perception of urban safety

Special theme: Support to victims of any type of crime

3. Project purpose and outcome (in two sentences)

- The BeSecure-FeelSecure (BSFS) project aims to reinforce urban security and enhance positive perception of urban safety by providing strategies and tools in order to link the main urban security stakeholders as well as to facilitate their collaboration in physical-and-cyber space.
- More specifically, the Victim Support Unit of Piraeus, by providing support to victims of any type of crime, has as ultimate objective the prevention of repeated victimization, the reduction of the feeling of insecurity of crime victims and the enhancement of the trust of victims and citizens in general, in local authorities.

4. Project submitter (Member State), project leader(s) and project partner(s)

- GREECE
- Leader: MUNICIPALITY OF PIRAEUS
- Scientific Responsible: Prof. Christina Zarafonitou, Panteion University
- Partners: Panteion University via the Laboratory of Urban Criminology, the University of Piraeus Research Center, 2 leading IT companies: Singular Logic SA and Space Hellas, the Ministry of Citizen Protection via the E.D.P.D and the international organisation "European Forum for Urban Security (EFUS)".

5. Links to the project's website or online reports/publications (preferably in English)

[Be Secure Feel Secure – Be Secure Feel Secure \(BSFS\) \(bsfs-piraeus.eu\)](https://bsfs-piraeus.eu)

Short summary of the project (**max. 100 words**) Especially for the Victim Support Unit:  
[Offerings – Be Secure Feel Secure \(BSFS\) \(bsfs-piraeus.eu\)](https://bsfs-piraeus.eu)

The establishment of the Victim Support Unit in the city of Piraeus is one the most important milestones of the BSFS project. More specifically, the Victim Support Unit of Piraeus (METHE) is the first generic victim support service in Greece and via a multi-disciplinary working team consisted of two social workers, one lawyer and one psychologist, provides holistic tailored support services (e.g. legal advice, sessions with a psychologist and / or a social worker, referrals to competent local bodies, useful information) to victims of any type of crime and to their family members who can also suffer the consequences of victimization.

Project description concerning the Victim Support Unit

Based on the good practices of generic victim support services at international and European level, the good practices from other urban settings at a national level as well as on an excessive investigation of -both institutional and social- services of the Municipality of Piraeus, Panteion determined and tailored the structure of the Victim Support Unit of Piraeus, to the reality and needs of Piraeus.

Furthermore, in the framework of the preparatory procedures for the establishment of the Victim Support Unit of Piraeus, the entities-of Piraeus Municipality which are directly or indirectly involved in urban security issues were detected and registered. The main objective of this research procedure was to identify these bodies- both the institutional and the social- that would become the stable network of stakeholders which will facilitate the efficiency of the Piraeus Victim Support Unit and the BSFS project, in general.

Thus, the Victim Support Service of Piraeus (METHE) was established on 25/5/2021 and provides its multi-level services towards crime victims and their environment on the basis of face-to-face/phone/online sessions with social worker/psychologist/legal counsellor.

Moreover, the BSFS project via mobilising actions to Piraeus community (e.g. awareness sessions to students, seminar to shop owners, etc.) invites citizens to participate in the co-production of urban security.

## 8. Project objectives

- Crime prevention
- Enhancing the citizens' feeling of safety.
- Supporting crime victims and preventing repeated victimisation
- Increasing the citizens' trust both to justice and to local municipal services
- Enhancing multi-agency cooperation

## 9. Project outcome

The project is still ongoing.

## 10. Start and end project, timescales and key milestone dates

Main milestones are:

- On March 2020: The LCCP is established in the Municipality of Piraeus.
- On October 2020: Fear of crime and victimization report was available. From June 2020, a baseline survey was conducted at the neighbourhoods of the intervention areas in order to diagnose the problems related to crime and insecurity. An evaluation research will be conducted in 2022.
- On April 2021: The Crime Victims Information Unit was established.
- On February 2022: The Collaborative Evidence-Driven Urban RiSk AssessMent (CURiM) System is up and running.
- On January 2023: Evaluation of the Crime Victims Unit.
- On March 2023: Completion of the program.

## 11. Funding (total budget and type of funding (e.g. ISEC, EUCPN Fund,...))

This project is co-financed by the European Regional Development Fund through the Urban Innovative Actions Initiative under grant agreement number UIA04-274.

## 12. Evaluation

Still ongoing.

### 13. Contact details project

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