

**Project title:****CYberSafety II****Main theme:**

Coordination of the Cyprus Safer Internet Centre, through the European CYberSafety project (co-funded by the European Union – Connecting Europe Facility) ([www.cybersafety.cy](http://www.cybersafety.cy))

**Project purpose and outcome (in two sentences):**

The CYberSafety project brings together major national stakeholders in order to create a safer internet culture, empowering creative, innovative and critical citizens in the digital society.

**Project submitter (Member State):**

Ministry of Education and Culture (MOEC) – Cyprus

**Project leader(s):**

The project is coordinated by the Cyprus Pedagogical Institute – Ministry of Education and Culture, under the CEF co-funded project.

**Project partner(s):**

The Cyprus Safer Internet Centre (SIC) consortium consists of seven partners:

- Cyprus Pedagogical Institute – Ministry of Education and Culture (MOEC)
- Digital Security Authority (DSA)
- University of Cyprus (UCY)
- Cyprus University of Technology (CUT)
- Pancyprrian School for Parents (PSP)
- Cyprus Neuroscience & Technology Institute (CNTI)
- Cyprus Telecommunications Authority (CYTA)
- MTN Cyprus Ltd (MTN)

**Project description:**

In a continuing growing economy and society, such as the one in Europe, digital economies and the Internet are playing a major role. Cheaper and higher broadband quality and new affordable mobile devices provide internet accessibility to more and more households and individuals. The exposure of children from a very early age in digital technologies and environments offer opportunities and prospects for learning and education but also encompasses challenges. However, young people are not properly educated regarding safety and can be exposed to a number of risks and threats that can range from cyber bullying to illegal child sexual abuse, racism and xenophobia. It is, therefore, of vital importance that all children, their parents and teachers are encouraged to take advantage of the internet affordances with safe, responsible and ethical use of the digital technologies. CYberSafety brings together major national stakeholders in order to create a safe internet culture, empowering creative, innovative and critical citizens in the digital society.

**Objectives project:**

CyberSafety aims to provide an awareness platform where actors can find resources and tools, share experiences, expertise and good practices. At the same time, it aims to contribute towards a

European approach and provide qualitative and quantitative feedback at European level, through the core service platform. The operation of the Helpline will ensure that all actors get advice and support by trained supporters / helpers in real time on issues related to their use of online technologies. The operation of the Hotline will ensure that all actors can report illegal content or actions related to child sexual abuse material, racism and xenophobia. At the same time all illegal cases will be forwarded to the responsible body/ agency for action. CyberSafety will add to the existing work in Cyprus by focusing on new needs deriving from the developments on national and European level.

Project outcome:

The awareness activity aims at informing and educating the CYberSafety target groups, mainly children along with teachers and parents, while at the same time a number of awareness tasks target the wider public. This is done by actively engaging young children in the process and by the devise of inventive, attention-grabbing and informative awareness campaigns using the most appropriate media in close cooperation with other core services, building on enhanced digital resource centers, taking into account best practice and experience from previous years, in Cyprus as well as in other countries.

Helping services are aimed at children, adolescents, parents, teachers, and other professionals, providing advice and support on issues related to the safe, responsible and ethical use of the internet and other digital media. The Helpline operators provide, among others, advice and support on issues such as:

- Cyberbullying
- Excessive use
- Data privacy
- Problems on social networks
- Sexting

The hotline offers a direct, easily accessible and responsible point of contact for users to report illegal content or actions. The hotline services provide the handling of information from the public, related to reports on:

- Content of child sexual abuse
- Racist and xenophobic material that violates the law
- Anything that is considered illegal

Start and end project:

Start date of the proposed action: 01/01/2019

End date of the proposed action: 31/12/2020

Timescales and key milestone dates:

Awareness 01/01/2019 – 31/12/2020

- Website Update and Content continuous enrichment
- Design and publishing of new content
- Campaigns at schools and public institutions for adults (parents, grand-parents, care-takers, teachers and social workers)
- School visits

- Workshops to students, teachers and parents on Safer Internet
- Safer Internet Day Conference

#### Helpline 01/01/2019 – 31/12/2020

- New call for helpline supporters
- Update of the training programme and content
- Evaluation and update of the chat tool
- Evaluation and update of the CMPT (Case Management Platform Tools)
- Preparation of Helpline schedules
- Reporting
- Acknowledgement of the relevant bodies
- Meetings with relevant bodies (such as Insafe)

#### Hotline 01/01/2019 – 31/12/2020

- New call for hotline operators
- Update of the training programme and content
- Evaluation and update of the chat tool
- Evaluation and update of the CMPT (Case Management Platform Tools) tool
- Preparation of Hotline schedules
- Update of verification of procedures with the Office of Combating Cybercrime of the Cyprus Police (OCC) and INHOPE
- Reporting
- Acknowledgement of the relevant bodies/agencies
- Meetings with relevant bodies/agencies (such as INHOPE)

#### Case Management Platform and Tools 01/01/2019 – 31/12/2020

- Analysis of the General Data Protection Regulation (GDPR)
- Development and testing of CMPT (Case Management Platform Tools) back-end
- Development and testing of browser plugins
- Development and testing of web proxies
- Development and testing of PPPCT front-end
- Support platform and scheme
- Development of training material
- Trainings

#### Project Management and Evaluation

- Preparation of the Grand Agreement
- Evaluation and update of the collaborative and communication platform
- Reporting for partners on the online internal reporting tool on partners' internal platform
- Establishment of the Advisory Board
- Advisory Board meetings
- Design of the survey and methodology
- Development of the survey tools

- Data collection
- Data analysis
- Reports

#### Dissemination and Exploitation

- Acknowledge major stakeholders
- Meetings with stakeholders
- Identifying networking opportunities
- Evaluation and update of website and tools
- Development of tools
- Continuous updating of website and tools
- Identify important conferences and meetings
- Exploitation ideas

#### Funding (total budget and type of funding (e.g. ISEC, EUCPN Fund,...)):

Total eligible costs 1,148,292

#### Contact details project:

Economou Anastasia, Educational Technology Department, Head (Cyprus Pedagogical Institute / MOEC ICT Unit)

[anasta@cyearn.pi.ac.cy](mailto:anasta@cyearn.pi.ac.cy)